

## **Terms and conditions / Cancellation policy Smart Humanity 2018**

These terms and conditions and cancellation policy are related to the KNVI Smart Humanity congress on the 13th of December 2018.

### **Participants**

#### **Registration**

Registration for this congress is only possible online via the website. A confirmation will be sent to you after payment before the congress starts. Your registration is finalised upon receipt of a fully completed registration form and your payment in full.

#### **Payment**

Payment must take place before the congress. There is no guarantee that participation is possible, if your payment is received too late. Once the online registration form and the payment have been approved, the registration is final.

#### **Cancellation**

Free cancellation of the online registration can only be requested by e-mail ([info@knvi.nl](mailto:info@knvi.nl)) up to 14 days before the congress. Within the 14 days there is no refund possible. However, the participant can propose a substitute to take their place. The name of the substitute must be sent by e-mail no later than 3 working days before the congress ([info@knvi.nl](mailto:info@knvi.nl)).

In case of insufficient participation or sponsoring, the congress may be cancelled. In that case, all participation fees that have already been paid will be returned. However, the organisation reserves the right to change the date in connection with insufficient participants, in which case no refund will be possible.

### **Sponsors**

#### **Registration**

Registration for this congress is only possible online via the registration form. The registration is final at the moment that the signed form is returned to the KNVI.

#### **Payment**

Payment will take place before the congress. You will receive an invoice.

#### **Cancellation**

Cancellation is no longer possible, after receipt of the signed sponsorship contract, unless agreed in consultation with the organisation and mutually agreed in writing.

In case of insufficient participation or sponsoring, the congress may be cancelled. In that case sponsor fees that have already been paid will be returned. The organisation also reserves the right to change the date in connection with insufficient participants and sponsorship. In this case no refund will take place.

**Liability and privacy**

The General Data Protection Regulation (AVG) will apply as of 25 May 2018. We would like to refer you to the KNVI privacy policy on the [website](#). When you will register for the congress, your surname and company name will be published on the list of participants. If you do not agree, you can send an email to [info@knvi.nl](mailto:info@knvi.nl). Participation in this event is at your own risk. KNVI cannot be held liable in any way whatsoever for any direct and / or indirect and / or consequential damage caused by any cause whatsoever to a participant or to any other participant, except in the case of intent or gross negligence by the KNVI.

The message from speakers during the event does have the status of an advice. The participant is responsible for any application or use of the knowledge acquired. The KNVI does not guarantee any results from the aforementioned knowledge.

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